



EBRU DİLAN

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Life is self-fulfilling prophecy...

Educational Background

2005 – 2007 Atılım University, Graduate School of Social Sciences, Master of Business Administration (MBA) Program

1988 - 1993 Hacettepe University, Faculty of Engineering
Department of Geology Engineering

Professional Background

Jul 2017 – present *Lecturer / Öğretim Görevlisi*
Kadir Has University, Faculty of Management (FM)
Department of Management Information Systems (MIS)

Feb 2012 – Jun 2017 *Lecturer*
Kadir Has University, Faculty of Engineering and Natural Sciences (FENS)
Department of Management Information Systems (MIS)

Sept 1997 – Jan 2012 *Instructor / Öğretim Görevlisi*
Bilkent University, School of Applied Technology and Management (SATM)
Department of Business Information Management (BIM)

Courses Taught @KHAS

	<i>Undergraduate</i>
CE344	Database Management Systems
IE201	Introduction to Systems Analysis
IT103	Introduction to Computing & Information Systems
IT304	Information System Analysis & Design
KHAS105	Universal Values and Ethics (<i>Content Instructor, Module: IT</i>)
MIS299 & MIS399	Internship I and Internship II
MIS311	Decision Support Systems
MIS323	Database Design and Management for Business
MIS400 & IT400	Design Project
MIS411	IT Project Management
MIS414	E-Commerce Systems
SC201	Introduction to Statistics

	<i>Graduate</i>
BIA500	Applied Statistical Methods
MIS513	Project Management
MIS654	Selected Topics in MIS (Agile Software Development) [w/ MNA]
MIS532	Technology Management and Organizational Transformation [Course Contributor + Project Supervisor]

Erasmus – Teaching Staff Mobility

- Haaga-Helia University of Applied Sciences, Helsinki, Finland, 2010

Publications

Dilan, E., & Aydin, M. N. (2019). An Integrated Framework for Examining Innovation Alignment in Organizations. *International Journal of Innovation and Technology Management*, 16(4), 1950039. (<https://doi.org/10.1142/S0219877019500391>)

Dilan, E., & Aydin, M. N. (2019). Adoption of Design Thinking in Industry 4.0 Project Management. In *Agile Approaches for Successfully Managing and Executing Projects in the Fourth Industrial Revolution* (pp. 80-98). IGI Global. (doi:10.4018/978-1-5225-7865-9.ch005)

Doğan, N., Dilan, E., Aydın, M. N. (2019) *The Integrated Framework for the Examination of Airline Industry Evolution: Past, Present Analysis and Future Projections*. figshare. Journal contribution. Paper presented at the Fifth International Management Information Systems Conference. (<https://doi.org/10.6084/m9.figshare.7582061.v1>)

Aydin, M.N. & Dilan, E. (2018) "Issues Regarding Deployment of IPv6 and Business Model Canvas for IPv6 (Mehmet N. Aydın / Ebru Dilan)". In *Industry 4.0 from the MIS Perspective*. Bern, Switzerland: The Peter Lang Publishing Group.

Aydin, M.N., & Dilan, E. (2017). "Project Management Method Adoption: A Service Industry Case Study". *International Journal of Information Technology Project Management (IJITPM)*, 8(2), 17-33.

Dilan, E., & Aydın, M. (2016). "The Drivers and Implications of Information System Process Innovations: A Financial Services Case Study". *Yönetim Bilişim Sistemleri Dergisi*, 1(3), 118-128.

Aydin, M.N. ve Dilan, E. (2016). "Reflections on Agile Transformation of IS Development Practice in a Telecom Company" *ISRC (Information System Research Center) Selected Papers Series I* içinde (s.125-136) der. Özturan, M., Tanrikulu, Z., İstanbul: Boğaziçi University Printing House.

Dilan, E. ve Aydin, M.N. (2016). "Yazılım Geliştirme Projelerinde Kullanılan Araç ve Yöntemlerin İncelenmesi" *ISRC (Information System Research Center) Selected Papers Series II* içinde (s.228-240) der. Özturan, M., Kutlu, B., İstanbul: Boğaziçi University Printing House.

Dilan, E. ve Aydin, M.N. (2014). "Uluslararası Kabul Gören Bir Proje Yönetim Metodolojisinin (PMI, PMBOK) Kullanımına İlişkin Bir İnceleme" *1.Uluslararası Katılımlı Proje Yönetimi* içinde (s.82-91) der. Cebi, F., Bolat, B. ve Erozan, A., İstanbul: Cenker.

Conferences

Dilan, E., Aydin, M.N. and Doğan, N. "‘Current-Look Ahead’ of Global Distribution Systems in the Airline Industry: A Multi-Perspective Analysis", Global Conference on Services and Retail Management, GLOSERV 2021, Virtually hosted by: University of Naples Federico II, Italy & University of South Florida, USA, 2021,

Dilan, E. & Aydin, M.N. "Essentials and Adaptation of Process Model for Product Innovation: A Design Science Research Approach", 6th International Management Information Systems Conference, IMISC2019, Kadir Has University, 2019,

Erkol, C. & Dilan, E. "Management Innovation Approach in Human Resources for Increasing Workforce Efficiency: An Applied Research", 6th International Management Information Systems Conference, IMISC2019, Kadir Has University, 2019,

Doğan, N., Dilan, E. and Aydın, M.N. “The Integrated Framework for the Examination of Airline Industry Evolution: Past, Present Analysis and Future Projections”, 5th International Management Information Systems Conference, IMISC2018, Ankara Yıldırım Beyazıt University, 2018,

Dilan, E. & Aydın, M.N. “Innovation Context at the Corporate and Digital Innovation Unit”, 4rd International Management Information Systems Conference, IMISC2017, İstanbul Üniversitesi, 2017,

Aydın, M.N. & Dilan, E. “Issues Regarding Deployment of IPv6 and Business Model Canvas for Ipv6”, 4rd International Management Information Systems Conference, IMISC2017, İstanbul Üniversitesi, 2017,

Dilan, E. ve Aydın, M.N. “The Drivers and Implications of Information System Process Innovations: A Financial Services Case Study”, 3rd International Management Information Systems Conference, IMISC2016, Dokuz Eylül Üniversitesi, 2016.

Aydın, M. N. and Dilan, E. “Reflections on Agile Transformation of Information Systems Development Practice in a Telecom Company”, PMSummit Proje Yönetim Zirvesi 2015, Boğaziçi Üniversitesi, 2015.

Dilan, E. ve Aydın, M.N. “Yazılım Geliştirme Projelerinde Kullanılan Araç ve Yöntemlerin İncelenmesi”, Yönetim Bilişim Sistemleri Kongresi, YBS2014, Boğaziçi Üniversitesi, 2014.

Dilan, E. ve Aydın, M.N. “Uluslararası Kabul Gören Bir Proje Yönetim Metodolojisinin (PMI, PMBOK) Kullanımına İlişkin Bir İnceleme”, I. Uluslararası Katılımlı Proje Yönetimi Konferansı UKPYK2014, İstanbul Teknik Üniversitesi, 2014.

Awards Received

- Bilkent University, “*Distinguished Teacher of the Year*” Award for 2010.
<https://w3.bilkent.edu.tr/web/provost/odul/teachaward10.htm>
- KHAS, Faculty of Management Best Design Project Awards
 - Supervisor, MIS400 “Third Best Design Project” Award, 2018
 - Supervisor, MIS400 “Third Best Design Project” Award, 2020 (w/ Alen Bohçelyan)
- KHAS, Faculty of Engineering & National Sciences Best Design Project Awards
 - Supervisor, MIS400 “Best Design Project” Award, 2014
 - Supervisor, IT400 “Best Design Project” Award, 2014 (w/ Prof. Dr. Hasan Dağ)
 - Supervisor, MIS400 “Third Best Design Project” Award, 2015 (w/ Assoc. Prof. Dr. Mehmet N. Aydın)
 - Supervisor, IT400 “Third Best Design Project” Award, 2015 (w/ Assoc. Prof. Dr. Mehmet N. Aydın)

Other Publications

“Enformel Eğitim: Hayat Boyu Öğrenime Giden Yol” *Panorama Khas* (Güz 2018): 07-10.
(<http://panorama.khas.edu.tr/enformel-egitim-hayat-boyu-ogrenime-giden-yol-602>)

“Endüstri 4.0 Sularında Alesta Tiramola” *Panorama Khas* (Yaz 2018): 24-26.
(<http://panorama.khas.edu.tr/endustri-40-sularinda-alesta-tiramola-582>)

“Akdeniz: Bizim Deniz, Bizim İnsan, Bizden Biri” *Panorama Khas* (Kış 2018): 24-27.
(<http://panorama.khas.edu.tr/akdeniz-bizim-deniz-bizim-insan-bizden-biri-550>)

“Sürreal Bir Pazartesi: Ankara Kalesi’nde Satranç Hamleleri” *Panorama Khas* (Bahar 2017): 50-54.
(<http://panorama.khas.edu.tr/surreal-bir-pazartesi-ankara-kalesinde-satranc-hamleleri-6>)

Reviewer Duties

International Journal of Innovation and Technology Management (April 2018 –)

24th European Conference on Information Systems (ECIS 2016), Boğaziçi University 2016

HONET-ICT International IEEE Symposium 2016, Cyprus International University 2016

Symposium Track Organization Committee Member & Track Chair

6th International Management Information Systems Conference, IMISC2019, Organization Committee Member, Kadir Has University, 2019,

6th International Management Information Systems Conference, IMISC2019, Other MIS topics III Track Chair, Kadir Has University, 2019,

10. Ulusal Yazılım Mühendisliği Sempozyumu (UYMS'16) Çevik Yaklaşımlarla Yazılım Geliştirme Alt Alanı, Çanakkale Onsekiz Mart Üniversitesi, Çanakkale, 2016

Services/Advising/Supervising @KHAS

- KHAS University Commission Membership – Core Curriculum ‘KHAS107 Design’ Course Development Commission Member (2019)
- KHAS University Commission Membership – Core Curriculum ‘KHAS105 Universal Values and Ethics’ Course, ‘IT & Ethics’ Module Instructor (2020-2021 Fall)
- MIS Department Representative – Faculty of Management (FM) Quality Control Commission
- MIS Department Representative – Faculty of Management (FM) Internship Commission
- MIS Department Representative – Faculty of Engineering & Natural Science (FENS) Bologna Commission
- MIS & IT Departments Internship Commission Member
- MIS299 Internship I & MIS399 Internship II, Coordinator
 - in charge of entire internship process; application, acceptance, reading and precise evaluation of practical training handbooks of all MIS & IT students (approvals, rejections, corrections & follow-ups)
- GSE599 Master's Thesis supervision [Co-advisor]
 - Emre Koca, “Self-Organizing Teams in Agile Software development”, 2018-2019 Fall [*In Progress*]
 - Nagihan Doğan, “Evolution of Airline Distribution Channels”, 2017-2018 Spring
 - Filiz Bilek, GSE599, “Corporate Innovation Systems and Standardization Efforts”, 2017-2018 Spring
- MIS400/IT400 Design Projects supervision (24 projects, 53 students)
 1. Elif Göknur Bal, MIS400, “Sosyal Sorumluluk Projeleri Yönetimi için bir Kılavuz - Çocuklara Müzik Eğitimi: Müziğin Gücü Projesi”, 2012-2013 Spring
 2. Pınar Elibol, MIS400, “Etkin Risk Yönetimi’nin IT Projeleri Başarısına Etkileri”, 2012-2013 Spring
 3. Cem Aydın Piler, MIS400, “Çevik Proje Yönetimi Deneyimine İlişkin bir İnceleme”, 2012-2013 Spring
 4. Yeşim Tezcan, Uğur Koyuncu, MIS400, “Yazılım Projelerinde Proje Yönetim Metodolojisinin Etkinliği”, 2012-2013 Spring
 5. Selin Tınoğan, MIS400, “Örnek bir Olgunluk Modeli olarak CMMI’nin Yazılım Projelerine Etkisi”, 2012-2013 Spring
 6. Sefa Arslan, MIS400, “Analysis & Design of a New and Efficient Human Resource Information System”, 2013-2014 Fall

7. Emre Koca, MIS400, “The Study of Methods, Tools, and Techniques Used in IT Projects”, 2013-2014 Spring, [Best Design Project Award]
8. Furkan Güvenç, MIS400, “ToWhat Extend an Internationally Recognized Project Management Methodology can be Adopted in Turkey”, 2013-2014 Spring
9. Burak Kartal, David Kohen Kutucu, Ezgi Arslan, IT400, “The Development of a Web Site for Educating Deaf-Mute People”, 2013-2014 Spring, [Best Design Project Award].
10. Beyza Boztınaztepe, Gizem Deniz Karagöz, Mustafa Doğanakaya, Esad Sercan Koç, IT400, “The Development of Mobile & Web-based Traffic Accident Report”, 2013-2014 Spring
11. Tevhide Sena Tarımcı, Aslıhan Kalaycı, IT400, “The Use of an Agile Method in a Mobile Company”, 2014-2015 Spring, [Third Best Design Project Award]
12. Bengüsu Çelik, Gamze Şahin, MIS400, “IT Project Governance”, 2014-2015 Spring, [Third Best Design Project Award]
13. Pelin Pelindağ, Elif Tarhan, IT400, “The Use of an Agile Method in a Retail Company”, 2014-2015 Spring
14. Büşra Bostan, Damla Nur Kumbasar, MIS400, “IT Project Governance”, 2014-2015 Spring
15. Alper Çiftçi, Oğuz Çakmaklıoğlu, Yücel Osmanoğlu, MIS400, “The Adoption of an Agile Method in Information Systems Development Projects in a Telecom Company”, 2015-2016 Spring
16. Gözde Cığır, Seda Kiraz, Tolga Kolaylı, Caner Kaseler, MIS400, IT400, “The Usage of Internet of Things in the Health Sector”, 2016-2017 Fall
17. İlknur Kömeçoğlu, Simge Çelik, Meliha Büşra Gürler, MIS400, “The examination of Information Systems Innovations in a Telecom Company”, 2016-2017 Spring
18. Robin Ezgilioğlu, Alper Gökdağ, Ahmet Cemal Yaşar, MIS400, “The Usage of Internet of Things in Smart Cities”, 2016-2017 Spring.
19. İsra Betül Kutay, Mirant Gülüştür, Batuhan Kirman, MIS400, “Examination of Product Innovation Process in Construction Chemicals Company”, 2016-2017 Fall.
20. Bushra Abdulhag Saad, Meliha Büşra Gürler, MIS400, “Technology Transfer Offices and University Innovation Systems”, 2016-2017 Fall.
21. Yunus Emre Çolakoglu, İsmail Tekkeli, Oktay Kurtulmuş, MIS400, “Examination of Tools and Techniques Used in a Service Company”, 2017-2018 Spring
22. Alp Çelikdelen, Muhammet Melih İnci, Metehan Kılış, MIS400, “Data Governance: GDPR Compliance Tool Development”, 2018-2019 Spring
23. Alican Bayezit, Ahmet Melih Altınbaş, MIS400, “Understanding Online Gamers & Game Marketing”
24. Yaprak Kurtlutepe, Batuhan Şahin Canel, Muhammet Ümit Sezgin, MIS400, “A Deception Technique: Providing Network Security with Reverse Proxy”, 2019-2020 Spring, [Third Best Design Project Award].

- Undergraduate student academic advising
 - MIS 1st year – 34 stds + 4th year – 8 students.

Domain Training

Succeeded “Project Management” Certification Program (75 hrs) and certified by Project Management Institute (PMI) Registered Education Provider (REP), 2006.

Succeeded “Online Yoga Specialist” Certification Program (200 hrs / May-September 2020), certified by Advayta Yoga and authorized to teach mindfulness-based movement, breath, meditation and yin yoga classes.

Community Work

TEDx Ankara Citadel, Core Team Member - Storyteller (www.tedxankaracitadel.com)

Teaching @KHAS

Academic year	Semester	Course Code & Name	hours/week		Number of Students
			T	P	
2011-2012	Spring	CE344.2 Database Management Systems	3	0	23
2011-2012	Spring	CE344.3 Database Management Systems	3	0	24
2011-2012	Spring	IT304.2 Information System Analysis & Design	3	0	29
2011-2012	Spring	MIS311.1 Decision Support Systems	3	0	38
2012-2013	Fall	IT403.1 IT Project Management	3	0	59
2012-2013	Fall	MIS311.1 Decision Support Systems	3	0	16
2012-2013	Fall	IT103.4 Introduction to Computing & Information Systems <i>[Online]</i>	3	0	9
2012-2013	Fall	IT103.5 Introduction to Computing & Information Systems <i>[Online]</i>	3	0	7
2012-2013	Fall	MIS299 & MIS399 Internship I & II	0	40	101
2012-2013	Spring	CE344.3 Database Management Systems	3	0	41
2012-2013	Spring	IT304.1 Information System Analysis & Design	3	0	16
2012-2013	Spring	IT304.2 Information System Analysis & Design	3	0	45
2012-2013	Spring	MIS400 Graduation Project	0	8	6
2013-2014	Fall	IE211.1 Introduction to System Analysis	3	0	27
2013-2014	Fall	MIS311.1 Decision Support Systems	3	0	31
2013-2014	Fall	IT403.1 IT Project Management	3	0	28
2013-2014	Fall	IT403.2 IT Project Management	3	0	27
2013-2014	Fall	MIS400 Design Project	0	8	1
2013-2014	Fall	MIS299 & MIS399 Internship I & II	0	40	104
2013-2014	Spring	CE344.2 Database Management Systems	3	0	28
2013-2014	Spring	IT304.1 Information System Analysis & Design	3	0	22
2013-2014	Spring	IT304.2 Information System Analysis & Design	3	0	33
2013-2014	Spring	IT402.2 E-commerce Systems	3	0	21
2013-2014	Spring	MIS400 Design Project	0	8	9
2014-2015	Fall	CE344.1 Database Management Systems	3	0	24
2014-2015	Fall	MIS311.1 Decision Support Systems	3	0	34
2014-2015	Fall	MIS411.1 IT Project Management	3	0	13
2014-2015	Fall	MIS411.2 IT Project Management	3	0	15
2014-2015	Fall	MIS299 & MIS399 Internship I & II	0	40	70
2014-2015	Spring	CE344.1 Database Management Systems	3	0	11
2014-2015	Spring	IT304.1 Information System Analysis & Design	3	0	21
2014-2015	Spring	MIS311.1 Decision Support Systems	3	0	10
2014-2015	Spring	MIS513.1 Project Management	3	0	14
2014-2015	Spring	MIS400 Design Project	0	8	8

Academic year	Semester	Course Code & Name	hours/week		Number of Students
			T	P	
2015-2016	Fall	CE344.1 Database Management Systems	3	0	31
2015-2016	Fall	MIS311.1 Decision Support Systems	3	0	36
2015-2016	Fall	MIS411.1 IT Project Management	3	0	30
2015-2016	Fall	MIS299 & MIS399 Internship I & II	0	40	107
2015-2016	Spring	IT304.1 Information System Analysis & Design	3	0	28
2015-2016	Spring	MIS513.1 Project Management	3	0	6
2015-2016	Spring	MIS654.1 Special Topics in MIS (Agile Software Development) <i>w/MNA</i>	3	0	3
2015-2016	Spring	MIS400 Design Project	0	8	3
2015-2016	Summer	MIS311.1 Decision Support Systems	3	0	17
2016-2017	Fall	MIS323.1 Database Design and Management for Business	3	0	22
2016-2017	Fall	MIS311.1 Decision Support Systems	3	0	40
2016-2017	Fall	MIS411.1 IT Project Management	3	0	31
2016-2017	Fall	MIS400 Design Project	0	8	5
2016-2017	Fall	MIS299 & MIS399 Internship I & II	0	40	70
2016-2017	Spring	IT304.1 Information System Analysis & Design	3	0	32
2016-2017	Spring	MIS414.1 E-commerce Systems	3	0	37
2016-2017	Spring	MIS513.1 Project Management	3	0	13
2016-2017	Spring	MIS532.1 Technology Management and Organizational Transformation [<i>Contributor + Project Supervisor</i>]	3	0	26
2016-2017	Spring	MIS400 Design Project	0	8	6
2016-2017	Summer	MIS311.1 Decision Support Systems	3	0	21
2016-2017	Summer	MIS411.1 IT Project Management	3	0	9
2017-2018	Fall	MIS323.1 Database Design and Management for Business	3	0	35
2017-2018	Fall	MIS311.1 Decision Support Systems	3	0	34
2017-2018	Fall	MIS411.1 IT Project Management	3	0	26
2017-2018	Fall	MIS400 Design Project	0	8	5
2017-2018	Fall	MIS299 & MIS399 Internship I & II	0	40	52
2017-2018	Spring	IT304.1 Information System Analysis & Design	3	0	30
2017-2018	Spring	MIS414.1 E-commerce Systems	3	0	25
2017-2018	Spring	MIS513.1 Project Management	3	0	9
2017-2018	Spring	MIS400 Design Project	0	8	3
2017-2018	Spring	GSE599 Master's Thesis [<i>Co-advisor</i>]	0	0	1
2017-2018	Summer	MIS311.1 Decision Support Systems	3	0	15
2018-2019	Fall	MIS323.1 Database Design and Management for Business	3	0	38
2018-2019	Fall	MIS311.1 Decision Support Systems	3	0	8
2018-2019	Fall	MIS411.1 IT Project Management	3	0	27
2018-2019	Fall	MIS299 & MIS399 Internship I & II	0	40	60

Academic year	Semester	Course Code & Name	hours/week		Number of Students
			T	P	
2018-2019	Spring	IT304.1 Information System Analysis & Design	3	0	39
2018-2019	Spring	MIS414.1 E-commerce Systems	3	0	40
2018-2019	Spring	MIS513.1 Project Management	3	0	8
2018-2019	Spring	MIS400 Design Project	0	8	7
2018-2019	Summer	MIS311.1 Decision Support Systems	3	0	8
2019-2020	Fall	MIS323.1 Database Design and Management for Business	3	0	35
2019-2020	Fall	MIS311.1 Decision Support Systems	3	0	29
2019-2020	Fall	MIS411.1 IT Project Management	3	0	26
2019-2020	Fall	SC201.5 Introduction to Statistics	3	0	32
2019-2020	Spring	IT304.1 Information System Analysis & Design	3	0	39
2019-2020	Spring	MIS414.1 E-commerce Systems	3	0	35
2019-2020	Spring	MIS513.1 Project Management	3	0	9
2019-2020	Spring	BIA500.1 Applied Statistical Methods	3	0	8
2019-2020	Spring	MIS400 Design Project	0	8	3
2020-2021	Fall	KHAS105.1 Universal Values & Ethics [IT Module]	3	0	127
2020-2021	Fall	MIS323.1 Database Design and Management for Business	3	0	28
2020-2021	Fall	MIS311.1 Decision Support Systems	3	0	32
2020-2021	Fall	MIS411.1 IT Project Management	3	0	28
2020-2021	Fall	BIA500.1 Applied Statistical Methods	3	0	9
2020-2021	Spring	IT304.1 Information System Analysis & Design	3	0	31
2020-2021	Spring	MIS414.1 E-commerce Systems	3	0	34
2020-2021	Spring	MIS513.1 Project Management	3	0	10
2020-2021	Spring	BIA500.1 Applied Statistical Methods	3	0	11